

Precision RV & Toy Hauling - Terms and Conditions of Service

These Terms and Conditions ("T&C") govern the relationship between the Client (the party contracting the hauling service) and Precision RV & Toy Hauling ("Carrier") for the transport of recreational vehicles, trailers, and other recreational assets ("Items" or "Goods"). By booking a service, the Client agrees to be bound by these T&C.

1. Scope of Service and Acceptance

1.1. **Services:** Carrier agrees to transport the Item(s) specified in the binding quote or service agreement from the designated pick-up location to the designated delivery location using reasonable dispatch. 1.2. **Item Condition:** Carrier is authorized to transport the Item only in its agreed-upon condition (i.e., operable, inoperable, road-ready, or on a dedicated trailer). 1.3. **Modification:** Any requested changes to the Item, route, or delivery schedule after booking may result in a change in the quoted price and service timeline.

2. Client Responsibilities

The Client is solely responsible for ensuring the following conditions are met prior to transport:

2.1. **Preparation:** All Items must be properly secured for transport. This includes, but is not limited to: * Securing all doors, windows, hatches, and vents (especially on RVs and trailers). * Draining all waste tanks (black and gray water). * Removing or securing all loose, personal, or valuable property inside the Item. **The Carrier is not responsible for damage to or loss of personal contents.** * Ensuring the Item's hitch, coupler, tires, bearings, and lights are in safe, road-worthy condition if it is a towable unit (unless booked as a non-road-worthy salvage haul). 2.2. **Documentation:** The Client must provide the Carrier with all necessary documentation, including proof of ownership, registration, and any necessary customs documentation for cross-border hauls, prior to pick-up. 2.3. **Access:** The Client must ensure clear and safe access for the Carrier's vehicle and trailer at both the pick-up and delivery locations.

3. Payment and Fees

3.1. **Quotation:** All quotes are based on the Item description and locations provided by the Client. Any inaccuracies or changes may result in a revised final price. 3.2. **Deposit:** A non-refundable deposit (as specified in the quote) is required to secure the booking and must be paid immediately upon acceptance of the quote. 3.3. **Final Payment:** The remaining balance is due in full **prior to or upon delivery** of the Item, unless otherwise agreed in writing. The Carrier reserves the right to withhold delivery until final payment is received. 3.4. **Payment Methods:** Accepted payment methods will be clearly outlined in the final invoice. 3.5. **Storage and Detention:** If the Carrier is delayed by the Client for more than one (1) hour at the pick-up or delivery location due to the Item not being ready or the Client not being present, a detention fee of **\$75.00 per hour** (or as otherwise specified) may be assessed.

4. Cancellation and Reschedule Policy

4.1. **Cancellation by Client:** If the Client cancels the service: * **Less than 72 hours** prior to the scheduled pick-up time, the Client forfeits the full non-refundable deposit and may be subject to a penalty fee equal to 10% of the total quote, as compensation for lost revenue and planning. * **More than 72 hours** prior to the scheduled pick-up time, the Client forfeits only the non-refundable deposit.

4.2. **Rescheduling:** Rescheduling is subject to Carrier availability. A reschedule request less than 72 hours before the pick-up time may be treated as a cancellation if the Carrier cannot accommodate the new date. 4.3. **Cancellation by Carrier:** If the Carrier must cancel the transport due to unforeseen circumstances, all paid funds, including the deposit, will be immediately refunded to the Client.

5. Inspection and Claims

5.1. **Pre-Transport Inspection:** The Carrier and Client (or their representative) will jointly inspect the Item at pick-up and sign a **Bill of Lading** noting the Item's condition, including any pre-existing damage. This Bill of Lading is the controlling document for the condition of the Item upon transport.

5.2. **Delivery Inspection:** The Client (or their representative) must inspect the Item immediately upon delivery. Any new damage must be clearly noted on the final Bill of Lading **before** signing and releasing the Carrier. 5.3. **Damage Claims:** The Carrier must be notified of any claim for new damage within **48 hours** of delivery. Failure to note damage on the Bill of Lading or notify the Carrier within 48 hours constitutes the Client's acceptance of the Item's condition and releases the Carrier from any further liability for concealed damage.

6. Insurance and Liability

6.1. **Carrier's Liability:** The Carrier maintains standard Cargo Insurance. This insurance covers physical damage to the Item caused by the Carrier's negligence during transit, up to a maximum limit per incident as specified in the quote. 6.2. **Exclusions from Liability:** The Carrier is **NOT** responsible for: * Damage caused by Acts of God (weather, road conditions, etc.). * Damage to tires, batteries, wheel bearings, or running gear of the Item (due to pre-existing or age-related issues). * Damage resulting from the Client's failure to properly prepare the Item (e.g., unsecured contents, unlatched doors). * Normal wear and tear, road debris damage (e.g., stone chips, tar), or damage to low-hanging components or ground effects caused by road clearance issues. * Loss or damage to personal belongings left inside the Item. 6.3. **Primary Insurance:** The Client's own comprehensive insurance policy remains the primary coverage for the Item during transit. The Carrier's insurance acts as secondary coverage for carrier-caused negligence.

7. Lien Rights

The Carrier shall have a lien on the Item for all freight charges, storage charges, detention fees, and any other lawful charges incurred under these T&C. The Carrier may refuse to deliver the Item until all such charges are paid in full.

8. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the State of [Your State, e.g., Michigan], without regard to its conflict of law principles. Any legal action or proceeding arising under this contract shall be brought exclusively in the courts of [Your County, State].